



FAQs - Mozambique

1. Safety and Security:

- **Is it safe to travel to or within Mozambique currently?**

At the moment, the situation remains uncertain. Mozambique's opposition leaders have called for week-long protest action – including public demonstrations and a national strike – from Thursday, 31 October to Thursday, 7 November 2024. Although we can anticipate delays and disruption at the country's border posts, the full impact on travellers is unclear. We advise visitors to defer travel if possible, exercise increased caution, avoid protest areas, and follow local authority guidance.

- **What areas or cities are most affected by the protests and violence?**

Last week's protests affected the Lebombo/Ressano Garcia Border Post between South Africa and Mozambique as well as roads connecting to Maputo's City Centre and airport access routes. The next 7 days may see public protests across Mozambique as well as mass mobilisation in Maputo.

- Are popular tourist areas affected?

At this point, popular tourism destinations remain open but the week ahead (until 7 November) could bring significant disruption, especially if the nationwide strike affects businesses and public services.

2. Border Accessibility:

- Which borders are closed, and what is the expected duration of closure?

The Lebombo/Ressano Garcia Border Post between South Africa and Mozambique may be impacted by civil action over the coming days. We recommend confirming the status of all border posts before travelling. Real-time updates can be challenging, so flexibility is essential.

3. Travel Restrictions and Entry Requirements:



- **Are there any travel advisories or restrictions issued for Mozambique?**

While no official travel bans are in place, multiple international authorities advise increased caution. We strongly recommend:

- Deferring non-essential travel to Mozambique during this period
- Monitoring official embassy updates
- Avoiding demonstration areas
- Following local authority guidance
- Maintaining flexible travel plans

- **Are flights services operating normally?**

Flights are currently operating as scheduled. However, access to Maputo International Airport may be intermittently affected by road blockades. We advise:

- Planning extra time for airport transfers
- Checking road conditions before departure
- Having alternative route options available

4. Accommodation and Services:

- **Are hotels and other accommodation services operational and safe?**

Hotels and tourism services remain operational, particularly in main tourist areas. We recommend:

- Staying in contact with accommodation providers
- Following property-specific safety protocols
- Maintaining awareness of local conditions

Long-Term Questions:

1. Impact on Travel Plans:

- How long are the protests expected to last, and when is it safe to resume normal travel?

The week-long protest action is anticipated to run from Thursday, 31 October to Thursday, 7 November 2024. The situation remains dynamic and while we expect disruptions in the



immediate term, local authorities are actively working to resolve the situation. We are closely monitoring developments and will provide updates as new information becomes available. We advise against non-essential travel to affected areas over the next week.

- **Should I postpone travel plans for the coming months?**

We advise staying in close contact with your travel provider for updates and guidance specific to your travel dates. Where possible, please reach out to local accommodation suppliers and operators in Mozambique to explore postponement and rebooking options.

- **How can I get a refund for my pre-booked travel arrangements (flights, accommodation, tours)?**

Refund policies vary by service provider. Please contact your travel agent, airline, or accommodation provider directly to discuss your options. Many providers are offering special considerations given the current circumstances. Have your booking references ready when making these inquiries.

2. Future Safety Precautions:

- How stable is the political and social situation moving forward?

The situation remains uncertain. We are committed to ongoing risk assessments and will adjust our recommendations accordingly.

3. Health Services:

- How are healthcare facilities managing during the unrest, especially for travellers needing medical attention?

Access to healthcare may be affected in areas with ongoing protests. Ensure you have comprehensive travel insurance and familiarise yourself with the locations of medical facilities. We also advise carrying a sufficient supply of any necessary medications.

4. Insurance and Liability:

- Will my travel insurance cover these disruptions?

It is advisable to contact your insurance provider, to verify your policy schedule and the cover afforded on your specific policy.